



**HERNANDO COUNTY TRANSPORTATION DISADVANTAGED
LOCAL COORDINATING BOARD (TDLCB)**

REGULAR MEETING

Thursday, May 14, 2026, at 1:30 p.m.

**MEETING LOCATION: Hernando County Building Division Training Facility, 1661 Blaise Drive,
Brooksville, FL**

AGENDA

A. CALL TO ORDER

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of Board Members and Staff
4. Declaration of Quorum
5. Enter Proof of Publication into the Record

B. APPROVAL/MODIFICATION OF AGENDA (Limited to Board and Staff comment only)

C. REVIEW AND APPROVAL OF MINUTES

1. February 12, 2026, TDLCB Annual Public Workshop
2. February 12, 2026, TDLCB Regular Public Meeting

D. ACTION ITEMS

1. Review and Approval of the Community Transportation Coordinator (CTC) Annual Evaluation
2. Review and Approval of the FY 2027 Rate Model Calculation for Hernando County
3. Review and Approval of the Community Transportation Coordinator (CTC) Shirley Conroy Grant Application for Replacement Vehicles
4. Review and Approval of the Community Transportation Coordinator (CTC) Innovative Service Development (ISD) Grant for Expanded Service TDLCB

E. REPORT

Quarterly Report for January 1 through March 31, 2026, by the Community Transportation Coordinator (CTC) Agency, Jeff Cottrell, You Thrive Florida

F. FEATURE PRESENTATION

Chris Leffert, Transit Programs Administrator, Florida Department of Transportation, District 7

G. CITIZEN COMMENTS

H. BOARD MEMBER COMMENTS

I. MPO STAFF COMMENTS

J. ADJOURNMENT AND NEXT MEETING

The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, September 10, 2026, beginning at 1:30 p.m., at the Hernando County Building Division Training Facility, 1661 Blaise Drive, Brooksville, Florida.

The meeting agenda and back-up materials are available online at:
www.hernandocounty.us/hernandocitrusmpo.

REVIEW AND APPROVAL OF MINUTES – FEBRUARY 12, 2026, TDLCB ANNUAL PUBLIC WORKSHOP

Attached for approval are the Annual Public Workshop Minutes of the Thursday, February 12, 2026, meeting of the Hernando County Transportation Disadvantaged Local Coordinator Board (TDLCB).

Staff Recommendation: It is recommended the TDLCB review and approve the Minutes of the February 12, 2026, workshop.

Attachment: Minutes from Thursday, February 12, 2026, Annual Public Workshop



HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

Thursday, February 12, 2026

ANNUAL PUBLIC WORKSHOP MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held its Annual Public Workshop on February 12, 2026, at 1:30 p.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Hernando Sun newspaper, on the Hernando-Citrus MPO website, and on the Hernando County website. The agenda was available on the Hernando-Citrus MPO website.

MEMBERS PRESENT

John Allocco, TDLCB Chairman, Hernando County Board of County Commissioner
Gretchen Samter, TDLCB Vice Chairman, Person with a Disability
Chris Leffert, Florida Department of Transportation, District 7
Elizabeth Alacci, Florida Department of Children and Family Services
Lindsay Braun, Florida Division of Vocational Rehabilitation or Blind Services
Gerry Whitted, Citizen Advocate – Transit User as Primary Means
Melissa Arceneaux, Citizen Advocate
Shanika Figueroa Rodriguez, Local Representative for Children at Risk
Darlene Lollie, Public Transit System (TheBus)
Maia Watson, Florida Department of Health Care Administration
Jose Infante, Regional Workforce Development Board
Elizabeth Watson, Alternate, State of Florida Agency for Persons with Disabilities

MEMBERS ABSENT

Sam Kinard, Representative from the Public Educational Community (Hernando County School District)
Robert Werts, Veteran Services Representative
David Knazar, Florida Department of Children and Family Services
Casey Ladd, Florida Department of Elder Affairs

OTHERS PRESENT

Mary Elwin, MPO Coordinator
Joy Turner, MPO Executive Assistant
Lisa Becker, Chief Administrative Officer, You Thrive Florida, Community Transportation Coordinator
Steve Homan, Chief Operating Officer, You Thrive Florida, Community Transportation Coordinator
David Knazar, Florida Department of Children and Family Services
Paul Passarelli, Hernando County Delegation on Government Efficiency (DOGE) Committee Member

MEETING CALLED TO ORDER

- Chairman Allocco called the meeting to order at 1:30 p.m.
- The Pledge of Allegiance and the introductions of Board, staff, and attendees followed the Invocation.
- A quorum was declared, and the affidavit of publication was read into the record.

APPROVAL/MODIFICATION OF AGENDA

Motion: A motion was made by Ms. Arceneaux to advance Citizen Comments on the agenda and approve the modified agenda. The motion was seconded by Ms. Lollie and the motion passed 12-0.

CITIZEN COMMENTS

Brooksville resident Laura Beyer, who is visually impaired, shared her experience navigating her neighborhood with her newly trained guide dog, Ruth. She described a recent incident in which she and Ruth were nearly struck by a vehicle while crossing a street near her home. Motivated by this close call, Ms. Beyer is seeking to raise public awareness in Hernando County about the importance of drivers yielding to pedestrians.

Chairman Allocco expressed support for Ms. Beyer's efforts and suggested that, as part of advancing the Florida Department of Transportation's "Vision Zero" safety performance initiative, FDOT and the MPO could help launch a public education and/or signage campaign in Hernando County and potentially in Citrus County as well. Several Board members noted that they have witnessed similar dangerous interactions between vehicles and pedestrians in the Spring Hill area, particularly along US 19/Commercial Way, the Mariner Boulevard and Spring Hill Drive intersection, and within multiple school zones. Chairman Allocco indicated that he and Commissioner Steve Champion will have the opportunity to review the issue when Ms. Beyer appears before the Hernando County Board of County Commissioners and bring it before the MPO Board to discuss appropriate actions.

Lisa Becker of You Thrive asked who installed the pedestrian trail signs on State Road 50 near Coney Island, suggested that similar signage may be needed in higher traffic pedestrian areas. MPO staff will research and provide an update during a future Board meeting. Ms. Samter recommended partnering with local law enforcement for targeting enforcement, and Mr. Whitted voiced his support for such collaboration.

Chairman Allocco emphasized the importance of educating the public and improving safety for all pedestrians, those with disabilities and those without, because ultimately, no person on foot can withstand the force of a moving vehicle.

Ms. Elwin shared that Ms. Beyer had brought to the Board's attention the need for audible signals at US41/Broad Street and SR 50/Cortez Boulevard which has prompted FDOT to take a bigger approach and look at audible signals system wide and commended Ms. Beyer on her efforts.

PRESENTATION

Ms. Elwin gave a presentation on the Metropolitan Planning Organization (MPO), its relationship with the communities it serves, and provided an overview of the Transportation Disadvantaged Program and the role of the Local Coordinating Board.

Chairman Allocco noted that while the Vision Zero concept aims for zero fatalities and injuries, the MPO Board adopted more achievable safety targets to ensure effective use of public funds. He discussed the prioritization of sidewalk projects over bicycle trails in Hernando County, highlighting the need to address safety concerns for schoolchildren walking on grass due to a 2-mile bus route requirement. He explained that significant progress has been made in installing sidewalks over the past eight years, despite high costs comparable to road projects.

Ms. Braun expressed concerns about safety on North Boulevard, particularly the lack of sidewalks for students walking to Hernando High School. Chairman Allocco acknowledged the issue and noted existing right-of-way challenges in the area. Ms. Elwin added that Brooksville City Councilman Hallal is also working to prioritize the project.

ADJOURNMENT AND NEXT MEETING

Chairman Allocco adjourned the meeting at 2:27 p.m. The next regular meeting of the Hernando County Disadvantaged Local Coordinating Board (TDLCB) immediately followed the Annual Public Workshop. The meeting agenda and back-up materials are available online at:

www.hernandocounty.us/hernandocitrusmpo.

REVIEW AND APPROVAL OF MINUTES – FEBRUARY 12, 2026, TDLCB REGULAR PUBLIC MEETING

Attached for approval are the Regular Public Meeting Minutes of the Thursday, February 12, 2026, meeting of the Hernando County Transportation Disadvantaged Local Coordinator Board (TDLCB).

Staff Recommendation: It is recommended the TDLCB review and approve the Minutes of the February 12, 2026, meeting.

Attachment: Minutes from Thursday, February 12, 2026, Regular Public Meeting



HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

Thursday, February 12, 2026

MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held a regular quarterly meeting on February 12, 2026, at 1:30 p.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Hernando Sun newspaper, on the Hernando-Citrus MPO website, and on the Hernando County website. The agenda was available on the Hernando-Citrus MPO website.

MEMBERS PRESENT

John Allocco, TDLCB Chairman, Hernando County Board of County Commissioner
Gretchen Samter, TDLCB Vice Chairman, Person with a Disability
Chris Leffert, Florida Department of Transportation, District 7
Elizabeth Alacci, Florida Department of Children and Family Services
Lindsay Braun, Florida Division of Vocational Rehabilitation or Blind Services
Gerry Whitted, Citizen Advocate – Transit User as Primary Means
Melissa Arceneaux, Citizen Advocate
Shanika Figueroa Rodriguez, Local Representative for Children at Risk
Darlene Lollie, Public Transit System (TheBus)
Maia Watson, Florida Department of Health Care Administration
Jose Infante, Regional Workforce Development Board
Elizabeth Watson, Alternate, State of Florida Agency for Persons with Disabilities

MEMBERS ABSENT

Sam Kinard, Representative from the Public Educational Community (Hernando County School District)
Robert Werts, Veteran Services Representative
David Knazar, Florida Department of Children and Family Services
Casey Ladd, Florida Department of Elder Affairs

OTHERS PRESENT

Mary Elwin, MPO Coordinator
Joy Turner, MPO Executive Assistant
Lisa Becker, Chief Administrative Officer, You Thrive Florida, Community Transportation Coordinator
Steve Homan, Chief Operating Officer, You Thrive Florida, Community Transportation Coordinator
David Knazar, Florida Department of Children and Family Services
Paul Passarelli, Hernando County Delegation on Government Efficiency (DOGE) Committee Member

MEETING CALLED TO ORDER

- Chairman Allocco called the meeting to order at 2:27 p.m., immediately following the Annual Public Workshop.
- A quorum was declared, and the affidavit of publication was read into the record.

[It is noted for the record that TDLCB member, Gerry Whitted, excused himself temporarily from the meeting.]

APPROVAL/MODIFICATION OF AGENDA

Motion: A motion was made by Ms. Lollie to approve the agenda. The motion was seconded by Ms. Figueroa Rodriguez and the motion passed 11-0.

[It is noted for the record that TDLCB member, Gerry Whitted, returned to the meeting.]

ANNUAL ELECTION OF THE VICE CHAIRMAN FOR 2026

Motion: A motion was made by Ms. Lollie to elect Ms. Samter as the TDLCB Vice Chairman for 2026. The motion was seconded by Mr. Whitted and the motion passed 12-0.

ELECTION OF GRIEVANCE COMMITTEE MEMBERS FOR 2025

After Board discussion the following TDLCB Board members were nominated as the Grievance Committee for 2026:

1. Melissa Arceneaux, member
2. Darlene Lollie, member
3. Jeannette Estes, member
4. Gretchen Samter, Alternate

[It is noted for the record that TDLCB members, Gerry Whitted and Gretchen Samter, excused themselves temporarily from the meeting.]

Motion: A motion was made by Ms. Arceneaux to retain the TDLCB Grievance Committee members with Gretchen Samter designated as the committee alternate for 2026. The motion was seconded by Ms. Watson and the motion passed 10-0.

Motion: A motion was made by Ms. Arceneaux to continue service as the TDLCB Grievance Committee Chairman and to appoint Darlene Lollie as Vice Chairman for 2026. The motion was seconded by Ms. Alacci and the motion passed 10-0.

[It is noted for the record that TDLCB members, Gerry Whitted and Gretchen Samter, returned to the meeting.]

ACTION ITEM

Annual Review and Approval of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) Grievance Procedures

Ms. Elwin reviewed the agenda item and the staff recommendation. Ms. Samter requested that the county attorney review the statement, "No member of the Local Coordinating Board may appear before the Grievance Committee in a representative capacity." Chairman Allocco recommended that the TDLCB approve the Grievance Procedures as written and seek attorney review prior to the next annual review. MPO staff will obtain the attorney's review and report back to the TDLCB at a future meeting before next year's Grievance Procedures Annual Review.

Motion: A motion was made by Ms. Samter to approve the Hernando County TDLCB Grievance Procedures as written, originally approved on February 13, 2025, and reviewed on February 12, 2026, and authorize the Chairman's signature thereon. The motion was seconded by Ms. Figueroa Rodriguez and the motion passed 12-0.

Motion: A motion was made by Ms. Samter to have the county attorney review whether the statement on page 5 of the TDLCB Grievance Procedures, "No member of the Local Coordinating Board may appear before the Grievance Committee in a representative capacity" can be revised to allow TDLCB Board members to serve in a representative capacity. MPO staff will report back on the attorney's findings at a subsequent meeting prior to next year's Grievance Procedures Annual Review. The motion was seconded by Ms. Lollie and the motion passed 12-0.

REPORT

Quarterly Report for October 1 through December 31, 2025, by the Community Transportation Coordinator (CTC), You Thrive Florida

Ms. Elwin reported that Jeff Cottrell, CTC Coordinator for You Thrive Florida, was unable to attend the meeting and that the quarterly report was provided for informational purposes only, requiring no action.

On Mr. Cottrell's behalf, she noted that ridership in November and December was lower than usual because the service operated fewer days due to the holidays. She added that many families take their loved ones out for activities during this period, which further reduces the need for You Thrive's services. Chairman Allocco also observed a corresponding decrease in cancellations and no-shows.

Lisa Becker, Chief Administrative Officer for You Thrive Florida, announced that she has assumed oversight of You Thrive's paratransit services in preparation for Kris Bates' upcoming retirement. She commended Jeff Cottrell and his team for their professionalism and patience in managing the many requests the organization receives. Ms. Becker reported that the service is currently operating at capacity and has limited funding available for expansion. She noted that, beyond individuals with limited mobility, many residents are transportation disadvantaged simply because they lack access to transportation. She encouraged TDLCB members to contact You Thrive Florida if they are aware of organizations that could provide additional support to these citizens.

Steve Homan, Chief Operating Officer for You Thrive Florida, added that the organization continues to pursue additional funding sources to better serve transportation-disadvantaged residents in Hernando County.

Ms. Lollie, Hernando County Transit Administrator, reported that TheBus recently added five new routes and plans to introduce two additional routes later this year. She explained that TheBus provides complimentary ADA service to anyone located within ¼ mile of a designated route. Under Federal Transit Administration (FTA) regulations, ADA service requests cannot be denied; if contacted to provide transportation for medical or recreational purposes, both types of trips must be accommodated.

She noted that an interactive map is available on TheBus website to help residents determine whether they are located within the ¼-mile ADA service area. The website address is:

<https://experience.arcgis.com/experience/7a968aaf8c2c4d48b38662786b5637f5/page/Page>

The fare for ADA service is \$2.50 per trip (\$5 roundtrip). She encouraged You Thrive Florida to refer ADA-qualified riders to the fixed-route ADA service when appropriate.

FEATURE PRESENTATION

1. David Knazar, Supervisor for Hernando and Citrus Counties for the Florida Department of Children and Families

Mr. Knazar provided a feature presentation outlining the adult protective services available to vulnerable adults. He explained how the Department receives and investigates reports of abuse and how the agency collaborates with other state partners to ensure appropriate services are provided. To report suspected abuse, individuals may call the Florida Abuse Hotline at 1-800-96-ABUSE (1-800-962-2873) or submit a report online at www.myffamilies.com.

Chairman Allocco followed up on Mr. Knazar's example regarding assistance for individuals who may need help with tasks such as taking out the trash. He noted that Hernando County also offers a door-pickup trash service through its contracted hauler and encouraged residents to contact any county commissioner if such assistance is needed.

In response to a question from Mr. Infante, Mr. Knazar explained that the agency works with senior homes, assisted living facilities, nursing homes, adult family care homes, and group homes, not on the licensure side, but specifically regarding abuse and neglect concerns. These include issues such as medication management, nutrition, proper treatment, adequate feeding, and physical abuse.

In response to Ms. Samter's question, Mr. Knazar reported that Hernando County typically receives approximately 35 cases in a slow month and up to 50 cases in a busy month.

2. Shanika Figueroa Rodriguez, Hernando School District Supervisor of Federal Programs and District McKinney-Vento Liaison and TDLCB member representing Children as Risk

Ms. Figueroa Rodriguez delivered a presentation outlining the McKinney-Vento Homeless Assistance Act, which provides legal protections to ensure that all children and youth experiencing homelessness have equal access to a free and appropriate public education. She explained that, under the Act, homeless children and youth are defined as individuals who lack a fixed, regular, and adequate nighttime residence. She also noted that unaccompanied homeless youth are those not in the physical custody of a parent or legal guardian and may be living in kinship or friendship care.

Ms. Figueroa Rodriguez provided examples of the causes of homelessness among children and youth and described the services available to support them. These services include backpacks, school supplies, uniforms or school clothing, toiletries, and assistance with academic and extracurricular fees. She reported that for the 2025–2026 school year, 798 students have been identified as homeless out of approximately 23,000 Hernando County students. Of those 798 students, 88 are unaccompanied youth, including 39 high school students.

Mr. Infante shared that he serves as a Toys for Tots Coordinator and offered his support, noting that if there is ever a need for toys, he can be contacted. He emphasized that Toys for Tots is not solely a Christmas program and that the organization maintains toys and funds year-round.

Ms. Arceneaux expressed how much she enjoyed the featured presentations. Chairman Allocco reiterated that the feature presentation portion of the meetings provides an opportunity for the many TDLCB agencies represented to share how they can support one another.

Chris Leffert, Transit Programs Director for Florida Department of Transportation District 7, and Gretchen Samter, TDLCB member representing the Person with a Disability position, will deliver the featured presentations at the May 14, 2026, TDLCB meeting.

CITIZEN COMMENTS - There were no citizen comments.

BOARD MEMBER COMMENTS

Mr. Leffert reported that award notifications for the current year 5310 Formula Grant Program are expected to be released in March or early April. He also informed Ms. Lollie that Hernando County Transit received \$100,000 from the off-cycle 5311 Formula Grants for Rural Areas program. Ms. Lollie noted that these funds will be used to purchase additional infotainment screens for some of the smaller buses, providing real-time passenger information, multimedia entertainment, and targeted advertising.

MPO STAFF COMMENTS

Ms. Elwin shared that she and Mr. Esposito participate in networking meetings to learn about programs being implemented elsewhere, helping them better serve the communities within their region. She noted that Mr. Esposito attended the Metropolitan Planning Organization Advisory Council (MPOAC) meeting on Wednesday, January 28, in Orlando, and MPO Staff participated in the Florida Metropolitan Planning Partnership (FMPP) meeting on Thursday, January 29, also in Orlando, which was well attended by Florida MPOs.

ADJOURNMENT AND NEXT MEETING

The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, May 14, 2026, beginning at 1:30 p.m., at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting agenda and back-up materials are available online at: www.hernandocounty.us/hernandocitrusmpo.

Chair Allocco adjourned the meeting at 3:35 p.m.

REVIEW AND APPROVAL OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) ANNUAL EVALUATION

Attached is the Annual Evaluation of the Community Transportation Coordinator (CTC) conducted by the Hernando-Citrus MPO staff (Planning Agency). Based on the review, the CTC appears to be operating consistent with the Florida Statutes Chapter 427, and Rule 41-2 of the Florida Administrative Code.

Staff Recommendation: It is recommended the TDLCB review the 2026 Annual CTC Evaluation, provide comments, and approve for submittal to the Florida Commission for the Transportation Disadvantaged (CTD).

Attachment: none

REVIEW AND APPROVAL OF THE FY 2027 RATE MODEL CALCULATION FOR HERNANDO COUNTY

The Commission for the Transportation Disadvantaged (CTD) has approved the attached 2026-2027 Rate Calculation as submitted by the Community Transportation Coordinator (CTC). The CTC utilizes the CTD's Rate Calculation Workbook which contains methodology that considers aspects of the operations and is the basis of the fees charged for services by the CTC for the upcoming year. The CTD requires the Rate Calculation to be reviewed and approved by the Transportation Disadvantaged Local Coordinating Board. The Rate Calculation will be inserted into the Transportation Disadvantaged Service Plan that is annually reviewed and updated. The annual update of the TDSP is scheduled for the next meeting of the Transportation Disadvantaged Local Coordinating Board to be held on September 10, 2026.

Staff Recommendation: It is recommended the TDLCB review and approve the FY 2027 Rate Model Calculation as reviewed and approved by the Commission for Transportation Disadvantaged.

Attachment: FY 2027 Rate Model Calculation for Hernando County

Preliminary Information Worksheet

Version 1.4

CTC Name:	You Thrive Florida
County (Service Area):	Hernando
Contact Person:	Jeff Cottrell
Phone #	3527991510

Check Applicable Characteristic:

ORGANIZATIONAL TYPE:

- Governmental
- Private Non-Profit
- Private For Profit

NETWORK TYPE:

- Fully Brokered
- Partially Brokered
- Sole Source

Once completed, proceed to the Worksheet entitled "Comprehensive Budget"

Comprehensive Budget Worksheet

Version 1.4

CTC: You Thrive Florida
County: Hernando

1. Complete applicable GREEN cells in columns 2, 3, 4, and 7

	Prior Year's ACTUALS from July 1st of 2024 to June 30th of 2025	Current Year's APPROVED Budget, as amended from July 1st of 2025 to June 30th of 2026	Upcoming Year's PROPOSED Budget from July 1st of 2026 to June 30th of 2027	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7

REVENUES (CTC/Operators ONLY / Do NOT include coordination contractors!)						
Local Non-Govt						
Farebox	\$ 40,621	\$ 47,000	\$ 48,000	15.7%	2.1%	
Medicaid Co-Pay Received						
Donations/ Contributions						
In-Kind, Contributed Services						
Other	\$ -	\$ 7,500	\$ 7,500		0.0%	
Bus Pass Program Revenue						
Local Government						
District School Board						
Compl. ADA Services						
County Cash						
County In-Kind, Contributed Services						
City Cash						
City In-kind, Contributed Services						
Other Cash						
Other In-Kind, Contributed Services						
Bus Pass Program Revenue						
CTD						
Non-Spons. Trip Program	\$ 418,355	\$ 398,468	\$ 425,000	-4.8%	6.7%	
Non-Spons. Capital Equipment	\$ -	\$ 163,508	\$ 163,508		0.0%	
Rural Capital Equipment						
Other TD (specify in explanation)						
Bus Pass Program Revenue						
USDOT & FDOT						
49 USC 5307						
49 USC 5310	\$ 10,703	\$ -	\$ 356,471	-100.0%		
49 USC 5311 (Operating)	\$ 122,891	\$ -	\$ -	-100.0%		
49 USC 5311(Capital)						
Block Grant						
Service Development						
Commuter Assistance						
Other DOT (specify in explanation)						
Bus Pass Program Revenue						
AHCA						
Medicaid						
Other AHCA (specify in explanation)						
Bus Pass Program Revenue						
DCF						
Alcohol, Drug & Mental Health						
Family Safety & Preservation						
Comm. Care Dis./Aging & Adult Serv.						
Other DCF (specify in explanation)						
Bus Pass Program Revenue						
DOH						
Children Medical Services						
County Public Health						
Other DOH (specify in explanation)						
Bus Pass Program Revenue						
DOE (state)						
Carl Perkins						
Div of Blind Services						
Vocational Rehabilitation						
Day Care Programs						
Other DOE (specify in explanation)						
Bus Pass Program Revenue						
AWI						
WAGES/Workforce Board						
Other AWI (specify in explanation)						
Bus Pass Program Revenue						
DOEA						
Older Americans Act						
Community Care for Elderly						
Other DOEA (specify in explanation)						
Bus Pass Program Revenue						
DCA						
Community Services						
Other DCA (specify in explanation)						
Bus Pass Admin. Revenue						

Budgeted Rate Base Worksheet

Version 1.4

CTC: You Thrive Florida

County: Hernando

1. Complete applicable **GREEN** cells in column 3; **YELLOW** and **BLUE** cells are automatically completed in column 3
2. Complete applicable **GOLD** cells in column and 5

	Upcoming Year's BUDGETED Revenues
	from
	July 1st of
	2026
	to
	June 30th of
	2027
1	2

What amount of the <u>Budgeted Revenue</u> , in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue EXcluded from the Rate Base	What amount of the <u>Subsidy Revenue</u> in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
3	4	5

REVENUES (CTC/Operators ONLY)

Local Non-Govt

Farebox	\$	48,000
Medicaid Co-Pay Received	\$	-
Donations/ Contributions	\$	-
In-Kind, Contributed Services	\$	-
Other	\$	7,500
Bus Pass Program Revenue	\$	-

Local Government

District School Board	\$	-
Compl. ADA Services	\$	-
County Cash	\$	-
County In-Kind, Contributed Services	\$	-
City Cash	\$	-
City In-kind, Contributed Services	\$	-
Other Cash	\$	-
Other In-Kind, Contributed Services	\$	-
Bus Pass Program Revenue	\$	-

CTD

Non-Spons. Trip Program	\$	425,000
Non-Spons. Capital Equipment	\$	163,508
Rural Capital Equipment	\$	-
Other TD	\$	-
Bus Pass Program Revenue	\$	-

USDOT & FDOT

49 USC 5307	\$	-
49 USC 5310	\$	356,471
49 USC 5311 (Operating)	\$	-
49 USC 5311(Capital)	\$	-
Block Grant	\$	-
Service Development	\$	-
Commuter Assistance	\$	-
Other DOT	\$	-
Bus Pass Program Revenue	\$	-

AHCA

Medicaid	\$	-
Other AHCA	\$	-
Bus Pass Program Revenue	\$	-

DCF

Alcohol, Drug & Mental Health	\$	-
Family Safety & Preservation	\$	-
Comm. Care Dis./Aging & Adult Serv.	\$	-
Other DCF	\$	-
Bus Pass Program Revenue	\$	-

DOH

Children Medical Services	\$	-
County Public Health	\$	-
Other DOH	\$	-
Bus Pass Program Revenue	\$	-

DOE (state)

Carl Perkins	\$	-
Div of Blind Services	\$	-
Vocational Rehabilitation	\$	-
Day Care Programs	\$	-
Other DOE	\$	-
Bus Pass Program Revenue	\$	-

AWI

WAGES/Workforce Board	\$	-
AWI	\$	-
Bus Pass Program Revenue	\$	-

DOEA

Older Americans Act	\$	-
Community Care for Elderly	\$	-
Other DOEA	\$	-
Bus Pass Program Revenue	\$	-

DCA

Community Services	\$	-
Other DCA	\$	-
Bus Pass Program Revenue	\$	-

\$	48,000	
\$	-	
\$	-	
\$	-	
\$	-	
\$	7,500	
\$	-	

\$	-	
\$	-	
\$	-	
\$	-	
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\$	425,000	\$	-	\$	-
\$	-	\$	163,508	\$	163,508
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YELLOW cells
are **NEVER** Generated by Applying Authorized Rates

BLUE cells
Should be funds generated by rates in this spreadsheet

GREEN cells
MAY BE Revenue Generated by Applying
Authorized Rate per Mile/Trip Charges

Fill in that portion of budgeted revenue in Column 2 that will be **GENERATED** through the application of authorized per mile, per trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and **NOT** Capital Equipment purchases.

If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is the only source for Local Match.

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

GOLD cells

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the **Purchase of Capital Equipment** if a match amount is required by the Funding Source.

local match req.
\$ 47,222
\$ 18,168
\$ -
\$ 39,608
\$ -

Worksheet for Program-wide Rates

CTC: You Thrive Florida Version 1.4
 County: Hernando

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (GREEN cells) below

- Do **NOT** include trips or miles related to Coordination Contractors!
- Do **NOT** include School Board trips or miles UNLESS.....
- INCLUDE** all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!
- Do **NOT** include trips or miles for services provided to the general public/private pay UNLESS..
- Do **NOT** include escort activity as passenger trips or passenger miles unless charged the full rate for service!
- Do **NOT** include fixed route bus program trips or passenger miles!

PROGRAM-WIDE RATES	
Total <u>Projected</u> Passenger Miles =	181,988
Rate Per Passenger Mile = \$	2.34
Total <u>Projected</u> Passenger Trips =	15,166
Rate Per Passenger Trip = \$	28.02

Fiscal Year
2026 - 2027
Avg. Passenger Trip Length = 12.0 Miles

Rates If No Revenue Funds Were Identified As Subsidy Funds	
Rate Per Passenger Mile = \$	5.50
Rate Per Passenger Trip = \$	65.97

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

- Deadhead
- Operator training, and
- Vehicle maintenance testing, as well as
- School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.

Worksheet for Multiple Service Rates

CTC: **You Thrive Flori** Version 1.4
 County: **Hernando**

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION I: Services Provided

1. Will the CTC be providing any of these Services to transportation disadvantaged passengers in the upcoming budget year?.....

Ambulatory	Wheelchair	Stretcher	Group
<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Go to Section II for Ambulatory Service	Go to Section II for Wheelchair Service	STOP! Do NOT Complete Sections II - V for Stretcher Service	STOP! Do NOT Complete Sections II - V for Group Service

SECTION II: Contracted Services

1. Will the CTC be contracting out any of these Services TOTALLY in the upcoming budget year?....

Ambulatory	Wheelchair	Stretcher	Group
<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No
Skip # 2, 3 & 4 and Go to Section III for Ambulatory Service	Skip # 2, 3 & 4 and Go to Section III for Wheelchair Service	Do Not Complete Section II for Stretcher Service	Do Not Complete Section II for Group Service

2. If you answered YES to #1 above, do you want to arrive at the billing rate by simply dividing the proposed contract amount by the projected Passenger Miles / passenger trips?.....

Ambulatory	Wheelchair	Stretcher	Group
<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No	<input type="radio"/> Yes <input checked="" type="radio"/> No

3. If you answered YES to #1 & #2 above, how much is the proposed contract amount for the service?
 How many of the total projected Passenger Miles relate to the contracted service?
 How many of the total projected passenger trips relate to the contracted service?

Ambulatory	Wheelchair	Stretcher	Group
Leave Blank	Leave Blank	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

Effective Rate for Contracted Services:
 per Passenger Mile =
 per Passenger Trip =

Ambulatory	Wheelchair	Stretcher	Group
Go to Section III for Ambulatory Service	Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

4. If you answered # 3 & want a Combined Rate per Trip PLUS a per Mile add-on for 1 or more services, INPUT the Desired per Trip Rate (but must be less than per trip rate in #3 above) =
 Rate per Passenger Mile for Balance =

Combination Trip and Mile Rate			
Leave Blank and Go to Section III for Ambulatory Service	Leave Blank and Go to Section III for Wheelchair Service	Do NOT Complete Section II for Stretcher Service	Do NOT Complete Section II for Group Service

Worksheet for Multiple Service Rates

CTC: **You Thrive Flori** Version 1.4
 County: **Hernando**

1. Answer the questions by completing the GREEN cells starting in Section I for all services
2. Follow the **DARK RED** prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION III: Escort Service

1. Do you want to charge all escorts a fee?.....
 Yes
 No
Skip #2 - 4 and Section IV and Go to Section V
2. If you answered Yes to #1, do you want to charge the fee per passenger trip OR
 per passenger mile?.....
 Pass. Trip **Leave Blank**
 Pass. Mile
3. If you answered Yes to # 1 and completed # 2, for how many of the projected Passenger Trips / Passenger Miles will a passenger be accompanied by an escort? Leave Blank
4. How much will you charge each escort?..... Leave Blank

SECTION IV: Group Service Loading

1. If the message "**You Must Complete This Section**" appears to the right, what is the projected total number of Group Service Passenger Miles? (otherwise leave blank).....
Do NOT Complete Section IV
- And what is the projected total number of Group Vehicle Revenue Miles? Loading Rate **0.00** to 1.00

SECTION V: Rate Calculations for Multiple Services:

1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated automatically
 * Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles and trips for contracted services IF the rates were calculated in the Section II above
 * Be sure to leave the service **BLANK** if you answered NO in Section I or YES to question #2 in Section II

		RATES FOR FY: 2026 - 2027			
		Ambul	Wheel Chair	Stretcher	Group
Projected Passenger Miles (excluding totally contracted services addressed in Section II) =	181,988	= 100,094	+ 81,894	+ Leave Blank	+ Leave Blank
Rate per Passenger Mile =		\$1.77	\$3.03	\$0.00	\$0.00
				per passenger	per group
Projected Passenger Trips (excluding totally contracted services addressed in Section II) =	15,166	= 8,343	+ 6,823	+ Leave Blank	+ Leave Blank
Rate per Passenger Trip =		\$21.21	\$36.36	\$0.00	\$0.00
				per passenger	per group
2. If you answered # 1 above and want a COMBINED Rate per Trip PLUS a per Mile add-on for 1 or more services,...		Combination Trip and Mile Rate			
		Ambul	Wheel Chair	Stretcher	Group
...INPUT the Desired Rate per Trip (but must be less than per trip rate above) =		<input type="text"/>	<input type="text"/>	Leave Blank	Leave Blank
Rate per Passenger Mile for Balance =		\$1.77	\$3.03	\$0.00	\$0.00
				per passenger	per group

		Rates If No Revenue Funds Were Identified As Subsidy Funds			
		Ambul	Wheel Chair	Stretcher	Group
Rate per Passenger Mile =		\$4.16	\$7.13	\$0.00	\$0.00
				per passenger	per group
Rate per Passenger Trip =		\$49.93	\$85.59	\$0.00	\$0.00
				per passenger	per group
Program These Rates Into Your Medicaid Encounter Data					

REVIEW AND APPROVAL OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) SHIRLEY CONROY GRANT APPLICATION FOR REPLACEMENT VEHICLES

The Hernando County Community Transportation Coordinator (CTC), You Thrive, has applied for the Shirley Conroy Grant in the amount of \$293,171.40. Additionally, they will provide the required local funding match of \$32,574.60 (10%) for the purchase of two 8-passenger vehicles with space for 2 wheelchairs (total estimated cost is \$325,746). The new vehicles are necessary due to two older vehicles being taken out of service this year.

Staff Recommendation: It is recommended the TDLCB review and ratify the CTC Shirley Conroy Grant application and authorize the Chair's signature thereon.

Attachment: Shirley Conroy Grant Application



**SHIRLEY CONROY RURAL AREA
CAPITAL ASSISTANCE GRANT
REQUEST FOR FUNDING**

DATE SUBMITTED	4/27/26
LEGAL NAME OF REQUESTING CTC	Mid Florida Community Services DBA You Thrive Florida
FEDERAL IDENTIFICATION NUMBER	59-1235202
REGISTERED ADDRESS	820 Kennedy Blvd
CITY, STATE, ZIP CODE	Brooksville, FL, 34601
CONTACT PERSON FOR THIS GRANT	Jeff Cottrell
PHONE NUMBER	3522790265
E-MAIL ADDRESS	jcottrell@youthrivefl.org
PROJECT LOCATION [County(ies)]	Hernando
PROPOSED START DATE	7/1/26
AMOUNT OF FUNDING REQUESTED (90%)	\$293,171.40

<p><u>CTC REPRESENTATIVE AUTHORIZATION AND ACKNOWLEDGEMENT</u></p> <p>I hereby certify that this request has been duly authorized by the governing body of the CTC. The CTC also certifies that it has reviewed and understands the Grant Program Manual and intends to complete the project in compliance with all grant program requirements if the assistance is awarded.</p>	<p><u>LOCAL COORDINATING BOARD APPROVAL</u></p> <p>I hereby certify that this request for funding has been reviewed in its entirety by the Local Coordinating Board.</p>
<p>Signature Of Authorized Representative</p> <p><i>Jeffrey Cottrell</i></p>	<p>Coordinating Board Chairperson's Signature</p>
<p>Date 5/4/26</p>	<p>Date</p>
<p>Jeff Cottrell Transportation Director</p>	
<p>Name of Authorized Representative and Title</p>	<p>Name of LCB Chairperson</p>

JUSTIFICATION FOR EQUIPMENT REQUESTED (must include specific details supporting the need, the impact/value the equipment will provide to the coordinated system. If space provided is not enough for explanation of need, please attach an additional page):

We are requesting 2 new 8 passenger , 2 wheelchair capable vehicles as the few we have are aging and will be out of service this year namely units 1GB3G2CL4F1240573 and 1HA3GRCG2HN006379. When these vehicles go out of service, we will not be able to continue the same level of service unless we have a replacement for them. The efficiency of our service relies on having the ability to multi-load wheelchair passengers, and being restricted to transporting one wheelchair at a time severely limits our ability to provide mobility services in a timely and efficient manner. These replacement vehicles would ensure that we are able to continue to provide quality service to an average of 570 wheelchair riders monthly.

DESCRIPTION OF CAPITAL EQUIPMENT REQUESTED:

Vehicles

1, 2, 3, etc. +	(R) or (E)*	Fuel Type **	Description/Vehicle Type/Procurement Source	Quantity	Estimated Cost (from Order Form)
1	R	G	8p 2wc Cutaway from Trips Contract	2	\$325,746.00

+ Prioritization of Need

*Replacement (R) or Expansion (E)

** Fuel Type – D=Diesel G=Gas A=Alternative

Other Equipment Requested (NOT as part of a Vehicle Purchase)

1, 2, 3, etc. +	Description	Quantity	Estimated Cost

+ Prioritization of Need

Total Project Cost	(100%)	\$325,746.00
Less Local Match	(10%) *	\$32,574.60
Transportation Disadvantaged Trust Funds	(90%)	\$293,171.40

SOURCE OF REQUIRED LOCAL MATCH:

Farebox



**SHIRLEY CONROY RURAL AREA
CAPITAL ASSISTANCE GRANT
CURRENT VEHICLE INVENTORY**

NAME OF CTC: Mid Florida Community Services DBA You Thrive Flo

Model Year	Chassis Make and Model	Vehicle Identification Number (17 Digits)	Maximum Ambulatory/ Wheelchair Passenger Seating	Average Vehicle Miles Per Year	Current Mileage as of (Date)	Anticipated Retirement Year	Source of Funding
2026	Turtle Top-F350	1FD FE4FN6T DD18543	12/2	30000	4020	2033	FDOT
2017	Turtle Top-3500	1HA3GR CG5 HN006165	6/2	30000	142014	2028	FDOT
2017*	Turtle Top-3500	1HA3GR CG2 HN006379	6/2	30000	178495	2027	FDOT
2016*	TURTLE TOP-3500	1GB3G2CL4F 1240573	6/2	30000	194407	2027	FDOT
2026	TURTLE TOP-E350	1FD FE4FN2T DD23464	12/2	30000	5,640	2033	TD COMMISSION
2020	FORD TRANSIT-350	1FDVU4X89L KB61870	6/2	30000	135,973	2030	TD COMMISSION FDOT
2016	TURTLE TOP	1FD FE4FS2F DA35275	9/1	15000	81,243	2034	FDOT
2014	TURTLE TOP	1GB6G5BL9E 1118273	9/1	15000	107,123	2032	FDOT
2014	TURTLE TOP	1GB6G5BGE 1117341	9/1	15000	101,849	2033	FDOT
2016	TURTLE TOP	1GB6G5CL5F 1252021	9/2	15000	75,631	2034	FDOT

Shirley Conroy Rural Area Capital Assistance Grant Forms
Rev. April 17, 2026

2016	TURTLE TOP	1FD4E4FS0F DA35274	9/1	15000	73,381	2034	
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NOTE: Identify the Vehicle(s) that would be replaced with this or other grants by placing * next to the model year.

**QUARTERLY REPORT FOR JANUARY 1 THROUGH MARCH 31, 2026, BY THE COMMUNITY
TRANSPORTATION COORDINATOR (CTC) AGENCY, Jeff Cottrell, You Thrive Florida**

As an informational item, attached is the Community Transportation Coordinator (CTC) Quarterly Report for the period of January 1, 2026, through March 31, 2026.

This is an informational item; no action is required.

Staff Recommendation: It is recommended the TDLCB review the quarterly report and provide comments as desired. No action is required by the TDLCB at this time.

Attachment: CTC Quarterly Report

COMMUNITY TRANSPORTATION FOR DISADVANTAGED REPORT

Hernando County, Florida

**Quarterly System Report for Fiscal Period
January 1, 2026 THROUGH March 31, 2026**

PREPARED FOR:

Hernando County Transportation Disadvantaged Coordinating Board

PREPARED BY:

You Thrive Fl Paratransit

You Thrive Fl

Phone (352) 799-1510 Fax: (352) 754-9390

INTRODUCTION

Introduction to Hernando County's Transportation Disadvantaged System:

You Thrive Florida Paratransit, a department within Mid Florida Community Services, Inc., operates as the Community Transportation Coordinator (CTC) for the Transportation Disadvantaged program in Hernando County. As the coordinator, You Thrive Florida Paratransit has the responsibilities to provide transportation to all Hernando County residents in a safe and cost effective manner. System priorities, established by members of a Local Coordinating Board, include the provision of transportation county-wide for medical, nutritional, educational, work, and recreational trips, respectively. Services are for senior citizens (over 60), physically or mentally challenged individuals, and economically or transportation disadvantaged general public.

The system utilizes a shared ride multi-load approach with guaranteed arrival times to rider destinations. Because many citizens are wheelchair bound, all service fleet vehicles are equipped and in compliance with American with Disabilities Act (ADA) recognized wheelchair lifts and securement devices. You Thrive Florida Paratransit provides physically challenged the system utilizes a shared ride multi-load approach with guaranteed arrival times to rider.

Fare Box Fees:

Non sponsored clients are required to pay a fare box fee. Individual fare box fee is \$5.00 per one way trip. State assistance for fare box fees are available and can be applied for by individuals to offset financial hardships.

Office Hours:

Office hours are Monday through Friday from 7:30 a.m. to 4:30 p.m. except County recognized holidays.

Service Hours-Transportation Disadvantaged:

Transportation Disadvantaged service hours are Monday thru Friday from 6:00 a.m. to 4:00 p.m. except for county recognized holidays.

Scheduling Hours:

Scheduling is provided by telephone Monday thru Friday, excluding County recognized holidays. by calling (352) 799-1510 between the hours of 8:00 a.m. and 4:00 p.m.

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

<i>Month</i>		<i>Jul-25</i>	<i>Aug-25</i>	<i>Sep-25</i>	<i>Oct-25</i>	<i>Nov-25</i>	<i>Dec-25</i>	<i>Jan-26</i>	<i>Feb-26</i>	<i>Mar-26</i>	<i>Apr-26</i>	<i>May-26</i>	<i>Jun-26</i>	<i>TOTAL</i>
Work Days		20	23	20	22	19	18	21	20	21	21		19	224
Overview of Total Trip Requests	Total incoming calls received	4168	3678	3732	4100	3308	3580	3278	3140	3442	0	0	0	32,426
	Average number calls received per day	208	160	187	186	174	199	156	157	164	0	#DIV/0!	0	186
	Total trip requests received	2084	1839	1866	2050	1654	1790	1639	1570	1721	0	0	0	16,213
	Total cancelled trips	478	437	421	404	375	411	428	301	335				3,590
	Total ASAP Trips	78	43	43	41	38	42	32	41	51				409
	Total NS trips	37	61	47	45	31	39	40	16	34				350
	Total trip requests provided	1491	1298	1355	1560	1210	1298	1139	1212	1301				11,864
% of Trip Requests Provided		71.5%	70.6%	72.6%	76.1%	73.2%	72.5%	69.5%	77.2%	75.6%	#DIV/0!	#DIV/0!	#DIV/0!	73.2%
% of Trip Requests Cancelled		22.9%	23.8%	22.6%	19.7%	22.7%	23.0%	26.1%	19.2%	19.5%	#DIV/0!	#DIV/0!	#DIV/0!	22.1%
% of No Show Trip Requests		1.8%	3.3%	2.5%	2.2%	1.9%	2.2%	2.4%	1.0%	2.0%	#DIV/0!	#DIV/0!	#DIV/0!	2.2%

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
Work Days	20	23	20	22	19	18	21	20	21	21		19	224
REASON FOR UNPROVIDED REQUESTS													
% of Trip Requests unable to Provide	2.74%	2.83%	2.79%	2.98%	4.59%	4.92%	4.76%	4.20%	3.72%	#DIV/0!		#DIV/0!	3.66%
Same day Request	15	13	10	8	11	12	14	9	6				98
Out-of-county request	23	26	25	28	27	30	29	24	20				232
Stretcher	1	0	0	3	2	2	1	0	0				9
Holiday/Weekend	9	6	8	12	25	31	24	22	26				163
Before 8 a.m./after 3:00 p.m. appointments	9	7	9	10	11	13	10	11	12				92
Total Unprovided	57	52	52	61	76	88	78	66	64	0		0	594
TRIP PURPOSE	Medical	962	755	829	1,000	670	723	627	696	698			6,960
	Nutritional/Shop	232	219	186	182	207	201	185	144	213			1,769
	Connector	0	0	0	0	0	0	0	0	0			0
	Education	75	83	78	86	39	70	98	67	69			665
	Employment	73	73	108	110	79	67	107	113	126			856
	Other	149	168	154	182	215	237	122	192	207			1,626
	Total	1,491	1,298	1,355	1,560	1,210	1,298	1,139	1,212	1,313	0		0

YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026

	Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	TOTAL
	Work Days	20	23	20	22	19	18	21	20	21	21		19	224
TRIP TYPE	Elderly (Over 60)	1,119	921	962	1,154	833	915	854	854	984				8,596
	Adult	372	377	393	406	377	383	285	358	329				3,280
	Child (Under 16)	0	0	0	0	0	0	0	0					0
	Total	1,491	1,298	1,355	1,560	1,210	1,298	1,139	1,212	1,313	0		0	11,876
UNDUPLICATED COUNT	Elderly (Over 60)	128	116	124	130	126	134	139	140	146				1,055
	Percent %	80.0%	80.6%	80.0%	78.8%	78.8%	80.7%	79.4%	80.5%	80.2%				78.0%
	Adult	32	28	31	35	34	32	36	34	36				298
	Percent %	20.0%	19.4%	20.0%	21.2%	21.3%	19.3%	20.6%	19.5%	19.8%				22.0%
	Child (Under 16)	0	0	0	0	0	0	0	0					0
	Percent %	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%				0%
Total	160	144	155	165	160	166	175	174	182	0		0	1,353	
TRIP MODE	AMBI	820	713	746	858	666	714	626	667	716				6,526
	WHLI & SCOI	671	585	609	702	544	584	513	545	585				5,338
	AMBO													0
	Total	1,491	1,298	1,355	1,560	1,210	1,298	1,139	1,212	1,301	0		0	11,864
FUNDING SOURCE	TRIP & EQUIP	1,324	1,155	1,206	1,412	1,050	1,149	1,010	1,076	1,146				10,528
	ISD													
	DOEA	167	143	149	148	160	149	129	136	155				1,336
	Total	1,491	1,298	1,355	1,560	1,210	1,298	1,139	1,212	1,301	0		0	11,864
NO SHOW	CTD - T&E	13	28	26	25	20	21	28	10	22				193
	DOEA	24	33	21	20	11	18	12	6	12				157
	Total No Shows	37	61	47	45	31	39	40	16	34	0		0	350

**YOU THRIVE FLORIDA
MID FLORIDA COMMUNITY SERVICES, INC.
QUARTERLY SYSTEM REPORT
FOR FISCAL PERIOD
July 1, 2025 through June 30, 2026**

	<i>Month</i>	<i>Jul-25</i>	<i>Aug-25</i>	<i>Sep-25</i>	<i>Oct-25</i>	<i>Nov-25</i>	<i>Dec-25</i>	<i>Jan-26</i>	<i>Feb-26</i>	<i>Mar-26</i>	<i>Apr-26</i>	<i>May-26</i>	<i>Jun-26</i>	<i>TOTAL</i>
	Work Days	20	23	20	22	19	18	21	20	21	21		19	224
OPERATING DATA	Suspended	0	0	0	0	0	0	0	0	0				0
	System Miles	16,319	14,436	15,852	16,445	15,763	15,803	13,736	14,473	15,144				137,971
	Revenue Miles	14,578	12,605	13,981	13,721	13,152	13,116	11,256	12,506	13,293				118,208
	Average System Miles per trip	9.8	9.7	10.3	8.8	10.9	10.1	9.9	10.3	10.2	#DIV/0!		#DIV/0!	10.0
	System Hours	957.93	965.90	946.50	1132.68	760.85	852.48	769.90	787.60	867.13				8,041
	Revenue Hours	819.38	824.57	807.75	964.53	650.68	706.47	630.58	662.47	722.93				6,789
	Cost Per Trip	\$25.78	\$25.78	\$25.83	\$25.70	\$25.87	\$25.81	\$25.79	\$25.83	\$25.82	#DIV/0!		#DIV/0!	\$25.80
	System Cost per Mile	\$2.62	\$2.64	\$2.48	\$2.91	\$2.35	\$2.53	\$2.59	\$2.48	\$2.50	#DIV/0!		#DIV/0!	\$2.58

COMPLIMENTS/COMPLAINTS

		Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	May-26	Jun-26	Jul-26	TOTAL
		Work Days	20	23	20	22	19	18	21	20	21	22	19		TOTAL
You Thrive Florida Paratransit	COMPLIMENT	Driver	4	6	3	5	4	6	5	6	3				42
		Vehicle	1	0	0	0	1	0	1	5	8				16
		Service	1	2	3	3	2	2	2	3	1				19
		Policy	0	0	0	0	0	0	0	0	0				0
		Other	0	0	0	0	0	0	0	0	0				0
	COMPLAINT	Driver	1	0	0	0	0	0	0	0	0				1
		Vehicle	0	1	0	0	0	1	0	1	0				3
		Service	0	0	1	0	0	0	0	0	1				2
		Policy	0	0	0	1	0	0	0	0	0				1
		Other	0	0	0	0	0	0	0	0	0				0

BREAKDOWNS/ACCIDENTS

		Month	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	May-26	Jun-26	Jul-26	TOTAL
		Work Days	20	23	20	22	19	18	21	20	21	22	19		TOTAL
You Thrive Florida Paratransit	TOWS	1	1	1	0	0	0	0	0	1	2				6
	ROAD CALLS	0	0	0	0	0	0	0	0	0					0
	INCIDENT & ACCIDENTS	CHARGEABLE	0	0	0	0	0	0	0	0	0				0
		NON-CHARGEABLE	0	0	0	0	0	0	0	0	0				0