

How to use the Bike Rack:

1. As the bus approaches, have your bike ready to load. If you need to remove anything from the bike, please do so before the bus arrives.
2. Wait until the bus comes to a complete stop, and always approach the bus from the curbside.
3. Lower the rack with one hand.
4. After lowering the rack, lift your bike onto the rack, fitting the tires into the available wheel-well slots. If only one bike is being loaded, put your bike on the wheel-well nearest the bus, handlebars toward the curb.
5. Lift the support arm up and over the front wheel and as far back as possible. Make sure the support arm is resting on top of tire, and not on the fender or frame of your bike. A spring pulls the arm back and holds the bike securely.
6. If the bike rack is inoperable, notify the bus driver and wait for the next available bus.
7. If the rack is full, please wait for the next available bus.



Unloading Bikes:

1. Notify the bus driver that you are going to remove your bike.
2. Always from the curbside, remove the bike by releasing the support arm from the front tire, and lift your bike out of the rack.
3. After unloading, you must return the rack to its upright position. Always return to the passenger door curbside.



Rules & Regulations:

It is the responsibility of the patron/ cyclist to read and comply with the following rules:

- A maximum of two bikes can be loaded. No bikes will be allowed inside the bus.
- Only single-seat are permitted on the buses.
- Motor-powered bikes or two-wheel scooters are not allowed to be placed on the bike racks.
- Loading and securing the bike is the responsibility of the patron/cyclist. Driver cannot assist.
- Cyclist must remove all packages and loose accessories before loading and securing the bike onto TheBus bike rack.
- TheBus is not responsible for damage to the bike or any other property connected with the bike. Theft, damage, injury loading and unloading, acts by third parties, and all other related incidents are solely the responsibility of the patron/ cyclist and not TheBus.
- If the cyclist violates any rules of the Bikes-on-Buses program or TheBus Code of Conduct, he/she may be asked to remove the bike.