



**HERNANDO COUNTY TRANSPORTATION DISADVANTAGED  
LOCAL COORDINATING BOARD (TDLCB)**

**REGULAR MEETING AGENDA (REVISED)**

**Thursday, September 11, 2025, at 1:30 p.m.**

**MEETING LOCATION: Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, FL**

**AGENDA**

**A. CALL TO ORDER**

1. Moment of Silence
2. Pledge of Allegiance
3. Introduction of Board Members and Staff
4. Declaration of Quorum
5. Enter Proof of Publication into the Record

**B. APPROVAL/MODIFICATION OF AGENDA (Limited to Board and Staff comment only)**

**C. REVIEW AND APPROVAL OF MINUTES – MAY 8, 2025, TDLCB REGULAR PUBLIC MEETING**

**D. ACTION ITEMS**

1. Annual Expenditure Report (AER) of the Community Transportation Coordinator (CTC) Agency  
– You Thrive Florida
2. Annual Operating Report (AOR) of the Community Transportation Coordinator (CTC) Agency  
–You Thrive Florida

**E. REPORT**

Quarterly Report for April 1 through June 30, 2025, by the Community Transportation Coordinator (CTC) Agency – Jeff Cottrell, You Thrive Florida

**F. FEATURE PRESENTATIONS**

1. Lindsay Braun, Florida Division of Vocational Rehabilitation Representative
2. Sam Kinnard, Hernando County School Board Representative

**G. CITIZEN COMMENTS**

**H. BOARD MEMBER COMMENTS**

**I. MPO STAFF COMMENTS**

**J. ADJOURNMENT AND NEXT MEETING –** The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, November 13, 2025, beginning at 1:30 p.m., at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida.

The meeting agenda and back-up materials are available online at:

[www.hernandocounty.us/hernandocitrusmpo](http://www.hernandocounty.us/hernandocitrusmpo).

**REVIEW AND APPROVAL OF MINUTES – MAY 8, 2025, TDLCB REGULAR PUBLIC MEETING**

Attached for approval are the Regular Public Meeting Minutes of the Thursday, May 8, 2025, meeting of the Hernando County Transportation Disadvantaged Local Coordinator Board (TDLCB).

**Staff Recommendation:** It is recommended the TDLCB review and approve the Minutes of the May 8, 2025, meeting.

Attachment: Minutes from Thursday, May 8, 2025, Regular Public Meeting



## HERNANDO COUNTY TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD (TDLCB)

Thursday, May 8, 2025

### MINUTES

The Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) held a regular quarterly meeting on May 8, 2025, at 1:30 p.m. at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting was advertised in the Hernando Sun newspaper, on the Hernando-Citrus MPO website, and on the Hernando County website. The agenda was available on the Hernando-Citrus MPO website.

### MEMBERS PRESENT

John Allocco, Chair, Hernando County Board of County Commissioner  
Gretchen Samter, Vice Chair, Person with a Disability  
Michelle Sikavitsas, Florida Department of Transportation, District 7  
Sam Kinard, Representative from the Public Educational Community  
Lindsay Braun, Florida Division of Vocational Rehabilitation or Blind Services  
Gerry Whitted, Citizen Advocate – Transit User as Primary Means  
Melissa Arceneaux, Citizen Advocate  
Shanika Figueroa Rodriguez, Local Representative for Children at Risk  
Darlene Lollie, Public Transit System (TheBus)  
Casey Ladd, Florida Department of Elder Affairs  
Karen Wessel, Alternate, Florida Department of Health Care Administration  
Miranda Burke, Alternate, Regional Workforce Development Board  
Jeannette Estes, State of Florida Agency for Persons with Disabilities

### MEMBERS ABSENT

Tony Graham, Veterans Service Representative  
Elizabeth Alacci, Florida Department of Children and Family Services

### OTHERS PRESENT

Mary Elwin, MPO Coordinator  
Joy Turner, MPO Executive Assistant  
Jeff Cottrell, You Thrive Florida, Community Transportation Coordinator  
Maria DeJesus, Florida Department of Transportation, District 7

### MEETING CALLED TO ORDER

- Chair Allocco called the meeting to order at 1:30 p.m.
- The Pledge of Allegiance and the introductions of Board, staff, and attendees followed the Invocation.
- A quorum was declared, and the affidavit of publication was read into the record.

### APPROVAL/MODIFICATION OF AGENDA

Ms. Elwin stated that the original agenda was available May 1, 2025, and item D4, Review and Approval of the FY 2026 Rate Calculation for Services, has been added to today's agenda.

**Motion:** A motion was made by Vice Chair Samter to approve the modified agenda. The motion was seconded by Ms. Arceneaux and the motion passed 13-0.

### REVIEW AND APPROVAL OF MINUTES – FEBRUARY 13, 2025, TDLCB ANNUAL PUBLIC WORKSHOP

**Motion:** A motion was made by Ms. Lollie to approve the February 13, 2025, Minutes of the TDLCB's Annual Public Workshop. The motion was seconded by Ms. Ladd and the motion passed 13-0.

## **REVIEW AND APPROVAL OF MINUTES – FEBRUARY 13, 2025, TDLCB REGULAR PUBLIC MEETING**

**Motion:** A motion was made by Ms. Arceneaux to approve the February 13, 2025, Minutes of the TDLCB's Regular Public Meeting. The motion was seconded by Ms. Burke and the motion passed 13-0.

### **ACTION ITEMS**

1. **Review and Approval of the Annual Evaluation of the Community Transportation Coordinator (CTC)**  
Ms. Elwin reviewed the Annual Evaluation of the Community Transportation Coordinator (CTC) and staff recommendations. She reported that the goal for converting riders from the Transportation Disadvantaged service to fixed-route use was changed from 100% to 3% in an effort to make the goal attainable, and the CTC achieved a 1% conversion rate. Chair Allocco requested a discussion not only about the new standard but also about the plan and process to reach this goal. Ms. Elwin noted that this discussion will take place during the annual update of the Transportation Disadvantaged Service Plan (TDSP), which is scheduled for the September agenda.

**Motion:** A motion was made by Vice Chair Samter to approve the submittal of the CTC Annual Evaluation to the Florida Commission for the Transportation Disadvantaged (CTD). The motion was seconded by Ms. Wessel and the motion passed 13-0.

2. **Review and Comment on the Innovative Service Development (ISD) Grant Application by the Community Transportation Coordinator (CTC)**  
Jeff Cottrell, the Director of Transportation at You Thrive Florida, explained that the ISD grant would be used to hire an additional driver and cover the operating and maintenance costs associated with adding essential Transportation Disadvantaged (TD) services. These services would include routes to the VA in Tampa, the VA in Port Richey, and several medical facilities in Pasco County. He also noted that if the grant were awarded, the Community Transportation Coordinator (CTC) would not receive the entire amount upfront; funds would be provided after billing for actual expenses incurred under the grant. Ms. Samter expressed her appreciation to the CTC for their efforts to expand TD services to additional locations and urged them to consider including service to Pasco-Hernando State College (PHSC) West Campus in New Port Richey to support education and employment opportunities.

**Motion:** A motion was made by Vice Chair Samter to support the CTC Innovative Service Development (ISD) grant application. The motion was seconded by Ms. Arceneaux and the motion passed 13-0.

3. **Review and Ratification of the Community Transportation Coordinator (CTC) Shirley Conroy Grant Application**  
Ms. Elwin reviewed the agenda item and staff recommendation and noted the application would be reviewed by MPO staff prior to final submission to the Commission of the Transportation Disadvantaged.

**Motion:** A motion was made by Vice Chair Samter to ratify the CTC Shirley Conroy Grant application, and that the information provided to the CTD is correct and the application will be reviewed by MPO staff. The motion was seconded by Ms. Rodriguez and the motion passed 13-0.

4. **Review and Approval of the FY 2026 Rate Calculation for Services by the CTC**

**Motion:** A motion was made by Ms. Lollie to approve the FY 2026 Rate Calculation as approved by the Commission for Transportation Disadvantaged (CTD). The motion was seconded by Ms. Wessel and the motion passed 13-0.

## **REPORTS**

### Quarterly Report for January 1 through March 31, 2025, by the Community Transportation Coordinator (CTC), You Thrive Florida

Chair Allocco suggested updating the title of the quarterly report to accurately reflect the current reporting period, instead of labeling it "Quarterly Report for the Fiscal Period July 1, 2024, through June 30, 2025." Jeff Cottrell, the Director of Transportation at You Thrive Florida, reported an increase in trips during the last quarter. This rise may be attributed to private medical insurance limiting or halting funding for rides to medical appointments, which is putting pressure on the You Thrive system.

Chair Allocco inquired whether any marketing efforts or word-of-mouth referrals could explain the increase in service usage. He emphasized that effective marketing is important if the goal is to maintain high trip numbers. Mr. Cottrell confirmed that several medical clinics are now referring clients to You Thrive for their transportation needs and stressed the importance of securing additional funding to provide more services.

Vice Chair Samter asked if the system was at full capacity or simply strained. Mr. Cottrell affirmed that while the system is indeed strained, trips are prioritized for medical and nutritional needs. However, other trips, such as shopping excursions, may need to be scheduled two to three days in advance. He confirmed that no trip requests are currently being denied. When Chair Allocco asked if any medical trips were being declined, Mr. Cottrell responded that no medical trips have been turned away.

## **FEATURE PRESENTATIONS**

1. Andras Serfozo, the Transit Operations Coordinator at Hernando County, delivered a presentation on the new routes being introduced by TheBus. In a response to Commission Allocco, Mr. Serfozo noted that ridership on the two new micro-transit routes—Route 6, serving downtown Brooksville, and Route 5, connecting SR 50/Cortez Boulevard to Ridge Manor—has exceeded expectations.

Ms. Lollie reported that the ridership numbers for March and April were 71 and 151 rides on Route 5, while Route 6 had 20 and 33 rides during the same months. Mr. Serfozo also discussed the addition of bus stops on SR 50/Cortez Boulevard once road construction is completed. Route 7, which will run along County Line Road and US 41, is expected to launch in mid to late June, while Route 8, named The Mermaid Run, will begin service when Pine Island Park reopens.

Ms. Lollie noted that TheBus is transitioning from naming routes by colors to a numbering system due to the growing number of routes and the limitation of available colors.

Ms. Burke raised a concern regarding the bus stops 523 (in between Zaxby's and Taco Bell) and 527 (west of Deep South Family BBQ) on SR 50/Cortez Boulevard, where riders feel uncomfortable due to individuals who remain at the bus stop benches all day. Ms. Arceneaux echoed this concern for the bus stop at the corner of Mariner Boulevard and Spring Hill Drive. Chair Allocco suggested that a letter be sent to the Sheriff's Department requesting increased law enforcement presence at these specific bus stops, particularly during the times of day when riders are using the service. He requested to be copied on this correspondence. Ms. Elwin emphasized that this measure would be especially important during the winter months when it gets dark earlier. Additionally, Chair Allocco encouraged business owners to arrange for someone to escort young employees to the bus stops when safety concerns arise.

Ms. Samter mentioned that adding new bus routes will help alleviate some of the pressure on the Community Transportation Coordinator (CTC) by providing ADA services within a quarter of a mile from the fixed-route system. Ms. Arceneaux suggested distributing printed brochures at major employment centers, such as the Walmart Distribution Center. Ms. Lollie stated that once the routes are finalized, new brochures and QR code placards will be created and distributed throughout the community.

- Casey Ladd, the Contract Management Administrator for Elder Options, provided an overview of the programs and resources available in North Central Florida through Elder Options. Elder Options serves seniors aged 60 and older, adults with disabilities aged 18 and older, and their caregivers.

Some of the resources offered by Elder Options include home care and support programs, caregiver training and support, healthy aging classes, wellness coaching, emergency home energy assistance, and services to prevent and address elder abuse. Ms. Estes clarified that Elder Options is a non-profit organization contracted by the State of Florida Department of Elder Affairs to provide services for the aging community on behalf of the Florida Department of Health Affairs.

Mr. Whitted praised the services provided by Elder Options and mentioned that he has participated in Tai Chi and diabetes management classes, and he plans to attend workshops this summer to become a trainer.

Lindsay Braun, Florida Division of Vocational Rehabilitation or Blind Services, and Sam Kinard, Representative from the Public Educational Community, will provide the Feature Presentations for the September 11, 2025, meeting.

### **CITIZEN COMMENTS**

Kimberly Braga mentioned that she is a dialysis patient who uses the American with Disabilities Act (ADA) services provided by TheBus three times a week. She described this service as amazing and highlighted how beneficial it has been to her life, calling it an absolute blessing. Chair Allocco encouraged Ms. Braga to write a testimonial that could inspire others who may need similar services.

### **BOARD MEMBER COMMENTS**

There were no further Board comments.

### **ADJOURNMENT AND NEXT MEETING**

The next regular meeting of the Hernando County Transportation Disadvantaged Local Coordinating Board (TDLCB) is scheduled for Thursday, September 11, 2025, beginning at 1:30 p.m., at the Hernando County Building Training Facility, 1661 Blaise Drive, Brooksville, Florida. The meeting agenda and back-up materials are available online at: [www.hernandocounty.us/hernandocitrusmpo](http://www.hernandocounty.us/hernandocitrusmpo).

Chair Allocco adjourned the meeting at 3:09 p.m.

**ANNUAL EXPENDITURE REPORT (AER) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) - You Thrive Florida**

It is required to report actual expenditures of transportation disadvantaged funds to the Commission for the Transportation Disadvantaged (CTD). The report reflects local and direct federal funds. The Annual Expenditure Report must be submitted to the CTD by September 15.

**Staff Recommendation:** It is recommended the TDLCB review and approve the Annual Expenditure Report (AER) for FY 2024-2025 and submittal of the AER to the CTD. No signatures are required.

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Attachment: This 1-page document will be provided at the meeting

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**ANNUAL OPERATING REPORT (AOR) OF THE COMMUNITY TRANSPORTATION COORDINATOR (CTC) - You Thrive Florida**

Each Community Transportation Coordinator (CTC) is required to prepare and submit an Annual Operating Report (AOR) to the Commission for the Transportation Disadvantaged (CTD) by September 15. This report includes information from the CTC, contractors and Coordinated Contractors regarding trips, mileage, vehicles, employees, revenue, and expenses.

Once these reports are reviewed and approved by the CTD, an Annual Performance Report is prepared. This report is published to meet the statutory requirements outlined in Section 427-.13 (12), Florida Statutes to provide an overview of the program and a summary of trends statewide.

**Staff Recommendation:** It is recommended the TDLCB review and approve the Annual Operating Report (AOR) for State Fiscal Year 2025, authorize the Chair's signature thereon, and submittal of the executed AOR to the CTD.

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Attachment: Hernando County CTC Annual Operating Report (AOR)

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# CTC Organization

County: Hernando  
Fiscal Year: 7/1/2024 - 6/30/2025

CTC Status: Submitted  
CTD Status: Under Review

Date Initiated: 8/18/2025

**CTC Organization Name:** You Thrive Florida  
**Address:** 1122 Ponce De Leon Blvd  
**City:** Brooksville  
**State:** FL  
**Zip Code:** 34601  
**Organization Type:** Private Non Profit  
**Network Type:** Sole Source  
**Operating Environment:** Rural  
**Transportation Operators:** No  
**Number of Transportation Operators:** 0  
**Coordination Contractors:** Yes  
**Number of Coordination Contractors:** 1  
**Provide Out of County Trips:** No  
**Local Coordinating Board (LCB) Chairperson:** John Allocco  
**CTC Contact:** Jeff Cottrell  
**CTC Contact Title:** Director of Transportation  
**CTC Contact Email:** jcottrell@youthrivefl.org  
**Phone:** (352) 799-1510

## CTC Certification

I, Jeff Cottrell, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): Jeffrey Cottrell

## LCB Certification

I, John Allocco, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): \_\_\_\_\_



**Annual Operating Report**  
Data Collection

**Organization**

## Organization Information

*All figures provided must be according to the Annual Operating Report (AOR) Instructions for the reporting year.*

<b>County</b>	Hernando
<b>Report Date</b>	8/19/2025
<b>Period Covered</b>	7/1/2024 thru 6/30/2025
<b>Contractor Name</b>	The Arc Nature Coast
<b>Address</b>	15782 Little Ranch Rd
<b>City</b>	Spring Hill
<b>State</b>	FL
<b>Zip</b>	34610
<b>Contact Person</b>	James E. McGrath
<b>Title</b>	CFO
<b>Phone</b>	727-619-0699
<b>Email</b>	<a href="mailto:jMcgrath@tancinc.org">jMcgrath@tancinc.org</a>
<b>Organization Type</b>	Private Non Profit
<b>Provider Type</b>	<b>Coordination Contractor</b>
<b>Provide Out of County Trips?</b>	Yes
<b>Who Do You Serve?</b>	Low Income Seniors and individuals with Disabilities
<b>Provider Certification</b>	

I, James E. McGrath, as an authorized Representative of this company, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

**Representative's Signature**



# CTC Trips

County: Hernando  
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted  
 CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Service Type - One Way</b>						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	0	N/A	0
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	0	N/A	0	0	N/A	0
Paratransit						
Ambulatory	9,246	43,244	52,490	8,058	42,140	50,198
Non-Ambulatory	4,609	2,276	6,885	4,313	2,218	6,531
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
<b>Total - Service Type</b>	<b>13,855</b>	<b>45,520</b>	<b>59,375</b>	<b>12,371</b>	<b>44,358</b>	<b>56,729</b>
<b>Contracted Transportation Operator</b>						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	18,208	18,208	0	17,743	17,743
Comm for the Transportation Disadvantaged (CTD)	11,896	N/A	11,896	10,121	N/A	10,121
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	1,959	0	1,959	2,250	0	2,250
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	25,036	25,036	0	24,397	24,397
Local Government	0	0	0	0	0	0
Local Non-Government	0	2,276	2,276	0	2,218	2,218
Other Federal & State Programs	0	0	0	0	0	0
<b>Total - Revenue Source</b>	<b>13,855</b>	<b>45,520</b>	<b>59,375</b>	<b>12,371</b>	<b>44,358</b>	<b>56,729</b>



## CTC Trips (cont'd)

County: Hernando  
Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted  
CTD Status: Under Review

CTC Organization: You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Passenger Type - One Way</b>						
Older Adults	10,411	13,656	24,067	8,512	13,307	21,819
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	3,053	21,850	24,903	3,306	21,292	24,598
Low Income	391	7,283	7,674	553	7,097	7,650
Other	0	2,731	2,731	0	2,662	2,662
<b>Total - Passenger Type</b>	<b>13,855</b>	<b>45,520</b>	<b>59,375</b>	<b>12,371</b>	<b>44,358</b>	<b>56,729</b>
<b>Trip Purpose - One Way</b>						
Medical	6,904	1,366	8,270	7,330	1,331	8,661
Employment	906	1,821	2,727	1,020	1,774	2,794
Education/Training/Daycare	975	41,423	42,398	1,003	40,366	41,369
Nutritional	2,261	0	2,261	2,503	0	2,503
Life-Sustaining/Other	2,809	910	3,719	515	887	1,402
<b>Total - Trip Purpose</b>	<b>13,855</b>	<b>45,520</b>	<b>59,375</b>	<b>12,371</b>	<b>44,358</b>	<b>56,729</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>						
UDPHC	417	202	619	453	220	673
<b>Total - UDPHC</b>	<b>417</b>	<b>202</b>	<b>619</b>	<b>453</b>	<b>220</b>	<b>673</b>
<b>Unmet &amp; No Shows</b>						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	395	N/A	395	382	N/A	382
<b>Customer Feedback</b>						
Complaints	12	N/A	12	13	N/A	13
Commendations	65	N/A	65	67	N/A	67



# Coordination Contractor Trips

County: Hernando  
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted  
 Upload Date: 8/22/2025

CTC Organization: You Thrive Florida  
 Coordination Contractor: Arc of the Nature Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Service Type - One Way</b>		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	43,244	0
Non-Ambulatory	2,276	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
<b>Total - Service Type</b>	<b>45,520</b>	<b>0</b>
<b>Contracted Transportation Operator</b>		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC	N/A	N/A
<b>Total - Contracted Transportation Operator Trips</b>	<b>0</b>	<b>0</b>
<b>Revenue Source - One Way</b>		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	18,208	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	25,036	0
Local Government	0	0
Local Non-Government	2,276	0
Other Federal & State Programs	0	0
<b>Total - Revenue Source</b>	<b>45,520</b>	<b>0</b>



## Coordination Contractor Trips (cont'd)

**County:** Hernando  
**Fiscal Year:** 07/01/2024 - 06/30/2025

**CTC Status:** Submitted  
**Upload Date:** 8/22/2025

**CTC Organization:** You Thrive Florida  
**Coordination Contractor:** Arc of the Nature Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Passenger Type - One Way</b>		
Older Adults	13,656	0
Children At Risk	0	0
Persons With Disabilities	21,850	0
Low Income	7,283	0
Other	2,731	0
<b>Total - Passenger Type</b>	<b>45,520</b>	<b>0</b>
<b>Trip Purpose - One Way</b>		
Medical	1,366	0
Employment	1,821	0
Education/Training/Daycare	41,423	0
Nutritional	0	0
Life-Sustaining/Other	910	0
<b>Total - Trip Purpose</b>	<b>45,520</b>	<b>0</b>
<b>Unduplicated Passenger Head Count (UDPHC)</b>		
UDPHC	202	0
<b>Total - UDPHC</b>	<b>202</b>	<b>0</b>
<b>Unmet &amp; No Shows</b>		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
<b>Customer Feedback</b>		
Complaints	N/A	N/A
Commendations	N/A	N/A



## CTC Vehicles & Drivers

**County:** Hernando  
**Fiscal Year:** 07/01/2024 - 06/30/2025

**CTC Status:** Submitted  
**CTD Status:** Under Review

**CTC Organization:** You Thrive Florida

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Vehicle Miles</b>						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	0	N/A	0	0	N/A	0
Paratransit Miles	212,356	335,483	547,839	180,682	330,391	511,073
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
<b>Total - Vehicle Miles</b>	<b>212,356</b>	<b>335,483</b>	<b>547,839</b>	<b>180,682</b>	<b>330,391</b>	<b>511,073</b>
<b>Roadcalls &amp; Accidents</b>						
Roadcalls	8	3	11	1	4	5
Chargeable Accidents	0	0	0	0	0	0
<b>Vehicle Inventory</b>						
Total Number of Vehicles	11	33	44	13	26	39
Number of Wheelchair Accessible Vehicles	11	7	18	13	5	18
<b>Drivers</b>						
Number of Full Time & Part Time Drivers	6	42	48	6	44	50
Number of Volunteer Drivers	0	0	0	0	6	6



## Coordination Contractor Vehicles & Drivers

**County:** Hernando  
**Fiscal Year:** 07/01/2024 - 06/30/2025

**CTC Status:** Submitted  
**Upload Date:** 8/22/2025

**CTC Organization:** You Thrive Florida  
**Coordination Contractor:** Arc of the Nature Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Vehicle Miles</b>		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	335,483	0
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
<b>Total - Vehicle Miles</b>	<b>335,483</b>	<b>0</b>
<b>Roadcalls &amp; Accidents</b>		
Roadcalls	3	0
Chargeable Accidents	0	0
<b>Vehicle Inventory</b>		
Total Number of Vehicles	33	0
Number of Wheelchair Accessible Vehicles	7	0
<b>Drivers</b>		
Number of Full Time & Part Time Drivers	42	0
Number of Volunteer Drivers	0	0



# CTC Revenue Sources

County: Hernando  
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted  
 CTD Status: Under Review

CTC Organization: You Thrive Florida

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
<b>Revenue Sources</b>						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 626,502	\$ 626,502	\$ 0	\$ 559,785	\$ 559,785
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 21,505	\$ 0	\$ 21,505	\$ 24,750	\$ 0	\$ 24,750
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>						
Non-Sponsored Trip Program	\$ 418,337	N/A	\$ 418,337	\$ 352,771	N/A	\$ 352,771
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Department of Transportation (DOT)</b>						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 133,594	\$ 50,407	\$ 184,001	\$ 0	\$ 21,392	\$ 21,392
49 USC 5311	\$ 2,187	\$ 0	\$ 2,187	\$ 511,988	\$ 0	\$ 511,988
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Government</b>						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Local Non-Government</b>						
Farebox	\$ 23,678	\$ 13,185	\$ 36,863	\$ 19,244	\$ 24,749	\$ 43,993
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0	\$ 0	\$ 46,181	\$ 0	\$ 46,181
<b>Other Federal &amp; State Programs</b>						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 599,301</b>	<b>\$ 690,094</b>	<b>\$ 1,289,395</b>	<b>\$ 954,934</b>	<b>\$ 605,926</b>	<b>\$ 1,560,860</b>



# Coordination Contractor Revenue Sources

**County:** Hernando  
**Fiscal Year:** 07/01/2024 - 06/30/2025

**CTC Status:** Submitted  
**Upload Date:** 8/22/2025

**CTC Organization:** You Thrive Florida  
**Coordination Contractor:** Arc of the Nature Coast

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Revenue Sources</b>		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 626,502	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
<b>Commission for the Transportation Disadvantaged (CTD)</b>		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
<b>Department of Transportation (DOT)</b>		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 50,407	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
<b>Local Government</b>		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
<b>Local Non-Government</b>		
Farebox	\$ 13,185	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
<b>Other Federal &amp; State Programs</b>		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
<b>Total - Revenue Sources</b>	<b>\$ 690,094</b>	<b>\$ 0</b>



# CTC Expense Sources

County: Hernando  
 Fiscal Year: 07/01/2024 - 06/30/2025

CTC Status: Submitted  
 CTD Status: Under Review

CTC Organization: You Thrive Florida

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 328,703	\$ 295,972	\$ 624,675	\$ 367,558	\$ 87,941	\$ 455,499
Fringe Benefits	\$ 106,978	\$ 46,288	\$ 153,266	\$ 125,636	\$ 18,267	\$ 143,903
Services	\$ 15,243	\$ 14,331	\$ 29,574	\$ 15,035	\$ 53,476	\$ 68,511
Materials & Supplies Consumed	\$ 274,923	\$ 85,773	\$ 360,696	\$ 134,046	\$ 103,736	\$ 237,782
Utilities	\$ 21,035	\$ 607	\$ 21,642	\$ 23,149	\$ 504	\$ 23,653
Casualty & Liability	\$ 67,886	\$ 168,102	\$ 235,988	\$ 216,501	\$ 137,715	\$ 354,216
Taxes	\$ 0	\$ 21,882	\$ 21,882	\$ 0	\$ 6,443	\$ 6,443
Miscellaneous	\$ 0	\$ 636	\$ 636	\$ 18,199	\$ 582	\$ 18,781
Interest	\$ 0	\$ 172	\$ 172	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 5,524	\$ 0	\$ 5,524	\$ 0	\$ 399	\$ 399
Capital Purchases	\$ 0	\$ 56,331	\$ 56,331	\$ 0	\$ 196,863	\$ 196,863
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 63,807	\$ 0	\$ 63,807	\$ 63,939	\$ 0	\$ 63,939
<b>Purchased Transportation Services</b>						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
<b>Total - Expense Sources</b>	<b>\$ 884,099</b>	<b>\$ 690,094</b>	<b>\$ 1,574,193</b>	<b>\$ 964,063</b>	<b>\$ 605,926</b>	<b>\$ 1,569,989</b>



## Coordination Contractor Expense Sources

**County:** Hernando  
**Fiscal Year:** 07/01/2024 - 06/30/2025

**CTC Status:** Submitted  
**Upload Date:** 8/22/2025

**CTC Organization:** You Thrive Florida  
**Coordination Contractor:** Arc of the Nature Coast

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
<b>Expense Sources</b>		
Labor	\$ 295,972	\$ 0
Fringe Benefits	\$ 46,288	\$ 0
Services	\$ 14,331	\$ 0
Materials & Supplies Consumed	\$ 85,773	\$ 0
Utilities	\$ 607	\$ 0
Casualty & Liability	\$ 168,102	\$ 0
Taxes	\$ 21,882	\$ 0
Miscellaneous	\$ 636	\$ 0
Interest	\$ 172	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 56,331	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
<b>Purchased Transportation Services</b>		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
<b>Total - Expense Sources</b>	<b>\$ 690,094</b>	<b>\$ 0</b>

County: Hernando  
 CTC: You Thrive Florida  
 Contact: Jeff Cottrell  
 1122 Ponce De Leon Blvd  
 Brooksville, FL 34601  
 352-799-1510

Email: [jcottrell@youthrivefl.org](mailto:jcottrell@youthrivefl.org)

Demographics	Number
Total County Population	0
Unduplicated Head Count	619



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	0	0
Deviated FR	0	0	0
Complementary ADA	0	0	0
Paratransit	67,353	56,729	59,375
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
<b>TOTAL TRIPS</b>	<b>67,353</b>	<b>56,729</b>	<b>59,375</b>

Vehicle Data	2023	2024	2025
Vehicle Miles	532,047	511,073	547,839
Roadcalls	1	5	11
Accidents	0	0	0
Vehicles	38	39	44
Drivers	61	56	48

Passenger Trips By Trip Purpose	2023	2024	2025
Medical	10,517	8,661	8,270
Employment	2,646	2,794	2,727
Ed/Train/DayCare	50,659	41,369	42,398
Nutritional	2,036	2,503	2,261
Life-Sustaining/Other	1,495	1,402	3,719
<b>TOTAL TRIPS</b>	<b>67,353</b>	<b>56,729</b>	<b>59,375</b>

Financial and General Data	2023	2024	2025
Expenses	\$1,393,174	\$1,569,989	\$1,574,193
Revenues	\$1,378,254	\$1,560,860	\$1,289,395
Commendations	55	67	65
Complaints	10	13	12
Passenger No-Shows	516	382	395
Unmet Trip Requests	0	0	0

Passenger Trips By Revenue Source	2023	2024	2025
CTD	10,965	10,121	11,896
AHCA	0	0	0
APD	21,867	17,743	18,208
DOEA	1,720	2,250	1,959
DOE	0	0	0
Other	32,801	26,615	27,312
<b>TOTAL TRIPS</b>	<b>67,353</b>	<b>56,729</b>	<b>59,375</b>

Performance Measures	2023	2024	2025
Accidents per 100,000 Miles	0	0	0
Miles between Roadcalls	532,047	102,215	49,804
Avg. Trips per Passenger	87.59	84.29	95.92
Cost per Trip	\$20.68	\$27.68	\$26.51
Cost per Paratransit Trip	\$20.68	\$27.68	\$26.51
Cost per Total Mile	\$2.62	\$3.07	\$2.87
Cost per Paratransit Mile	\$2.62	\$3.07	\$2.87

Trips by Provider Type	2023	2024	2025
CTC	12,685	12,371	13,855
Transportation Operator	0	0	0
Coordination Contractor	54,668	44,358	45,520
<b>TOTAL TRIPS</b>	<b>67,353</b>	<b>56,729</b>	<b>59,375</b>

**QUARTERLY REPORT FOR APRIL 1 THROUGH JUNE 30, 2025, BY THE COMMUNITY  
TRANSPORTATION COORDINATOR (CTC) AGENCY – Jeff Cottrell, You Thrive Florida**

As an informational item, attached is the Community Transportation Coordinator (CTC) Quarterly Report for the period of April 1, 2025, through June 30, 2025.

This is an informational item; no action is required.

**Staff Recommendation:** It is recommended the TDLCB review the quarterly report and provide comments as desired. No action is required by the TDLCB at this time.

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Attachment: CTC Quarterly Report

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**COMMUNITY  
TRANSPORTATION  
COORDINATOR  
TRANSPORTATION DISADVANTAGED  
SERVICES REPORT**

**Hernando County, Florida**

**State Fiscal Year-To-Date Report Ending June 30, 2025**

**PREPARED FOR:**

**Hernando County Transportation Disadvantaged Local Coordinating Board**

**PREPARED BY:**

**You Thrive FL Paratransit**

**Phone (352) 799-1510 Fax: (352) 754-9390**

## INTRODUCTION

### **Introduction to Hernando County's Transportation Disadvantaged System:**

You Thrive Florida Paratransit, a department within Mid Florida Community Services, Inc., operates as the Community Transportation Coordinator (CTC) for the Transportation Disadvantaged program in Hernando County. As the coordinator, You Thrive Florida Paratransit has the responsibilities to provide transportation to all Hernando County residents in a safe and cost effective manner. System priorities, established by members of a Local Coordinating Board, include the provision of transportation county-wide for medical, nutritional, educational, work, and recreational trips, respectively. Services are for senior citizens (over 60), physically or mentally challenged individuals, and economically or transportation disadvantaged general public.

The system utilizes a shared ride multi-load approach with guaranteed arrival times to rider destinations. Because many citizens are wheelchair bound, all service fleet vehicles are equipped and in compliance with American with Disabilities Act (ADA) recognized wheelchair lifts and securement devices. You Thrive Florida Paratransit provides physically challenged Hernando County Transportation Disadvantaged Local Coordinating Board

### **Fare Box Fees:**

Non sponsored clients are required to pay a fare box fee. Individual fare box fee is \$5.00 per one way trip. State assistance for fare box fees are available and can be applied for by individuals to offset financial hardships.

### **Office Hours:**

Office hours are Monday through Friday from 7:30 a.m. to 4:30 p.m. except County recognized holidays.

### **Service Hours-Transportation Disadvantaged:**

Transportation Disadvantaged service hours are Monday thru Friday from 6:00 a.m. to 4:00 p.m. except for county recognized holidays.

### **Scheduling Hours:**

Scheduling is provided by telephone Monday thru Friday, excluding County recognized holidays. by calling (352) 799-1510 between the hours of 8:00 a.m. and 4:00 p.m.

**You Thrive FL  
Operations Report**

Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL	
<b>Work Days</b>	<b>20</b>	<b>23</b>	<b>20</b>	<b>22</b>	<b>19</b>	<b>18</b>	<b>21</b>	<b>20</b>	<b>21</b>	<b>21</b>	<b>22</b>	<b>19</b>	<b>246</b>	
Overview of Total Trip Requests	Total incoming calls received	2752	2660	2654	3026	2506	2706	3224	3256	3718	3706	3564	3532	<b>37,304</b>
	Average number calls received per day	138	116	133	138	132	150	154	163	177	176	162	186	
	Total trip requests received	1376	1330	1327	1513	1253	1353	1612	1628	1859	1853	1782	1766	<b>18,652</b>
	Total cancelled trips	292	324	305	404	206	233	256	282	397	322	325	281	<b>3,627</b>
	Total ASAP Trips	10	17	45	26	15	29	39	25	24	48	41	59	<b>378</b>
	Total NS trips	40	28	20	18	17	46	38	35	39	33	42	39	<b>395</b>
	Total trip requests provided	1034	961	957	1065	1015	1045	1279	1286	1399	1450	1374	1387	<b>14,252</b>
% of Trip Requests Provided	75.1%	72.3%	72.1%	70.4%	81.0%	77.2%	79.3%	79.0%	75.3%	78.3%	77.1%	78.5%		
% of Trip Requests Cancelled	21.2%	24.4%	23.0%	26.7%	16.4%	17.2%	15.9%	17.3%	21.4%	17.4%	18.2%	15.9%		
% of No Show Trip Requests	2.9%	2.1%	1.5%	1.2%	1.4%	3.4%	2.4%	2.1%	2.1%	1.8%	2.4%	2.2%		

You Thrive FL  
Operations Report

Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL	
Work Days	20	23	20	22	19	18	21	20	21	21	22	19	246	
REASON FOR UNPROVIDED REQUESTS														
% of Trip Requests unable to Provide	0.00%	0.00%	0.00%	1.98%	1.76%	2.00%	2.30%	2.33%	2.26%	2.75%	2.86%	3.00%		
Same day Request				12	9	10	15	10	13	11	9	8	97	
Hernando County Transportation Disadvantaged				6	5	7	10	12	9	20	22	25	116	
Stretcher				1	0	2	0	1	0	0	0	1	5	
Holiday/Weekend				3	1	2	4	6	9	8	10	11	54	
Before 8 a.m./after 3:00 p.m. appointments				8	7	6	8	9	11	12	10	8	79	
Total Unprovided	0	0	0	30	22	27	37	38	42	51	51	53	351	
TRIP PURPOSE	Medical	634	605	579	648	608	613	826	835	925	1,019	995	989	9,276
	Nutritional/Shop	203	166	160	192	204	192	182	170	226	185	192	101	2,173
	Connector	0	0	0	0	0	0	0	0	0	0	0	0	0
	Education	79	74	101	90	85	68	99	81	70	70	78	79	974
	Employment	84	80	69	86	60	65	70	74	105	105	78	70	946
	Other	34	36	48	49	58	107	102	126	73	71	31	148	883
	<b>Total</b>	<b>1,034</b>	<b>961</b>	<b>957</b>	<b>1,065</b>	<b>1,015</b>	<b>1,045</b>	<b>1,279</b>	<b>1,286</b>	<b>1,399</b>	<b>1,450</b>	<b>1,374</b>	<b>1,387</b>	<b>14,252</b>

You Thrive FL  
Operations Report

		Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL
<b>Work Days</b>			<b>20</b>	<b>23</b>	<b>20</b>	<b>22</b>	<b>19</b>	<b>18</b>	<b>21</b>	<b>20</b>	<b>21</b>	<b>21</b>	<b>22</b>	<b>19</b>	<b>246</b>
<b>TRIP TYPE</b>	Elderly (Over 60)		752	673	710	794	770	781	947	951	1,053	1,087	1,031	1,041	<b>10,590</b>
	Adult		282	288	247	271	245	264	332	335	346	363	343	346	<b>3,662</b>
	Child (Under 16)		0	0	0	0	0	0	0			0			<b>0</b>
	<b>Total</b>		<b>1,034</b>	<b>961</b>	<b>957</b>	<b>1,065</b>	<b>1,015</b>	<b>1,045</b>	<b>1,279</b>	<b>1,286</b>	<b>1,399</b>	<b>1,450</b>	<b>1,374</b>	<b>1,387</b>	<b>14,252</b>
<b>UNDULICATED COUNT</b>	Elderly (Over 60)		108	102	102	105	104	107	122	126	132	128	136	125	<b>1,289</b>
	Percent %		80.6%	77.9%	80.3%	79.5%	79.4%	79.3%	80.8%	82.9%	81.5%	80.0%	80.0%	80.1%	<b>74.0%</b>
	Adult		26	29	25	27	27	28	29	26	30	32	34	31	<b>344</b>
	Percent %		19.4%	22.1%	19.7%	20.5%	20.6%	20.7%	19.2%	17.1%	18.5%	20.0%	20.0%	19.9%	<b>19.8%</b>
	Child (Under 16)		0	0	0	0	0	0							<b>0</b>
	Percent %		0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	<b>0%</b>
<b>Total</b>		<b>134</b>	<b>131</b>	<b>127</b>	<b>132</b>	<b>131</b>	<b>135</b>	<b>151</b>	<b>152</b>	<b>162</b>	<b>160</b>	<b>170</b>	<b>156</b>	<b>1,741</b>	
<b>TRIP MODE</b>	AMBI		490	490	512	549	483	514	698	693	711	783	742	780	<b>7,445</b>
	WHLI & SCOI		544	471	445	516	532	531	581	593	688	667	632	607	<b>6,807</b>
	AMBO		0	0	0		0	0							<b>0</b>
	<b>Total</b>		<b>1,034</b>	<b>961</b>	<b>957</b>	<b>1,065</b>	<b>1,015</b>	<b>1,045</b>	<b>1,279</b>	<b>1,286</b>	<b>1,399</b>	<b>1,450</b>	<b>1,374</b>	<b>1,387</b>	<b>14,252</b>
<b>FUNDING SOURCE</b>	TRIP & EQUIP		845	813	823	911	850	889	1,051	1,097	1,224	1,266	1,210	1,316	<b>12,295</b>
	ISD														
	DOEA		189	148	134	154	165	156	228	189	175	184	164	71	<b>1,957</b>
	<b>Total</b>		<b>1,034</b>	<b>961</b>	<b>957</b>	<b>1,065</b>	<b>1,015</b>	<b>1,045</b>	<b>1,279</b>	<b>1,286</b>	<b>1,399</b>	<b>1,450</b>	<b>1,374</b>	<b>1,387</b>	<b>14,252</b>
<b>NO SHOW</b>	CTD - T&E		34	19	11	11	12	20	18	14	16	13	14	15	<b>197</b>
	DOEA		6	9	9	7	5	26	20	21	23	20	28	24	<b>198</b>
	<b>Total No Shows</b>		<b>40</b>	<b>28</b>	<b>20</b>	<b>18</b>	<b>17</b>	<b>46</b>	<b>38</b>	<b>35</b>	<b>39</b>	<b>33</b>	<b>42</b>	<b>39</b>	<b>395</b>

You Thrive FL  
Operations Report

Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL	
<b>Work Days</b>	<b>20</b>	<b>23</b>	<b>20</b>	<b>22</b>	<b>19</b>	<b>18</b>	<b>21</b>	<b>20</b>	<b>21</b>	<b>21</b>	<b>22</b>	<b>19</b>	<b>246</b>	
OPERATING DATA	Suspended	0	0	0	0	0	0	0	0	0	0	0	<b>0</b>	
	System Miles	15352	18610	12948	14965	13891	14452	16910	16758	17530	18169	17216	16981	<b>193,782</b>
	Revenue Miles	12248	12267	9162	12310	12103	12226	15069	15263	16210	16788	15908	15322	<b>164,876</b>
	Average System Miles per trip	11.8	12.8	9.6	11.6	11.9	11.7	11.8	11.9	11.6	11.6	11.6	11.0	<b>11.6</b>
	System Hours	786.48	860.65	764.62	827.08	776.88	786.13	958.60	848.82	882.58	976.45	970.95	926.67	<b>10,366</b>
	Revenue Hours	678.30	694.77	646.88	701.85	648.53	661.52	809.83	732.57	758.35	852.42	838.25	802.52	<b>8,826</b>
	Cost Per Trip	\$25.95	\$26.02	\$25.77	\$25.92	\$25.95	\$25.94	\$25.94	\$25.95	\$25.93	\$25.93	\$25.93	\$25.88	
	System Cost per Mile	\$2.17	\$2.01	\$2.67	\$2.21	\$2.14	\$2.18	\$2.17	\$2.15	\$2.21	\$2.21	\$2.22	\$2.32	

You Thrive FL - Operations Report Ending June 30, 2025

		Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL	
		Work Days	20	23	20	22	19	18	21	20	21	21	22	19	TOTAL	
You Thrive FL	COMPLIMENT	Driver	4	4	5	8	5	7	4	8	5	5	4	6	65	
		Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	
		Service	0	1	0	2	0	2	1	0	1	0	0	0	7	
		Policy	1	0	0	0	0	0	0	0	0	0	0	0	1	
		Other	0	0	0	0	0	0	0	0	0	0	0	0	0	
	COMPLAINT	Driver	0	0	0	0	1	0	0	0	0	0	0	0	0	1
		Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		Service	0	0	0	0	0	0	1	2	0	1	1	1	6	
		Policy	0	1	1	0	0	0	0	1	0	1	1	0	5	
		Other	0	0	0	0	0	0	0	0	0	0	0	0	0	

BREAKDOWNS/ACCIDENTS

		Month	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	TOTAL	
		Work Days	20	23	20	22	19	18	21	20	21	21	22	19	TOTAL	
You Thrive FL	TOWS	0	3	0	1	2	1	1	0	0	2	4	4	18		
	ROAD CALLS	0	0	2	0	0	0	1	0	1	0	1	0	5		
	INCIDENT & ACCIDENTS	CHARGEABLE	0	0	0	0	0	0	0	0	0	0	1	0	1	
		NON-CHARGEABLE	0	0	0	0	0	0	0	0	0	0	0	0	0	